

RESOURCE GUIDE

and Services Directory





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Public Information Office.

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City of Las Cruces
PEOPLE HELPING PEOPLE



Click Here! for this department home page.

MAYOR and CITY COUNCIL

City Administration



Ken Miyagishima
MAYOR



Kasandra Gandara
DISTRICT 1



Greg Smith
DISTRICT 2



Olga Pedroza
DISTRICT 3



Jack Eakman
DISTRICT 4



Gill Sorg
DISTRICT 5



Ceil Levatino
DISTRICT 6



City Hall,
700 N. Main St.
Las Cruces, NM 88001
(575) 541-2100
TTY 541-2182
citycouncil@las-cruces.org
las-cruces.org

The City Council consists of six City Councillors and the Mayor, who chairs the meetings. The Mayor is elected at-large and each of the City Councillors represents one neighborhood district within the city. Each resident of Las Cruces is thus represented by the mayor and by one city councillor. The Mayor and City Council serve staggered four-year terms.

Watch the City Council on CLTV.COM, Comcast Cable Channel 20 and [f CityofLasCruces](https://www.facebook.com/CityofLasCruces)

1 p.m. - City Council meetings televised LIVE the 1st and 3rd *Mondays of the month.

1 p.m. - City Council work sessions televised live the 2nd and 4th *Mondays of the month.

6:30 p.m. - Rebroadcasts of City Council meetings, the 1st and 3rd Wednesdays of the month.

6:30 p.m. - Rebroadcasts of City Council work sessions the 2nd and 4th Wednesdays of the month.

*On Mondays that are observed holidays by the City, the Council will meet on Tuesday. The Wednesday rebroadcasts will remain the same.

CITY ADMINISTRATION



Stuart C. Ed
CITY MANAGER

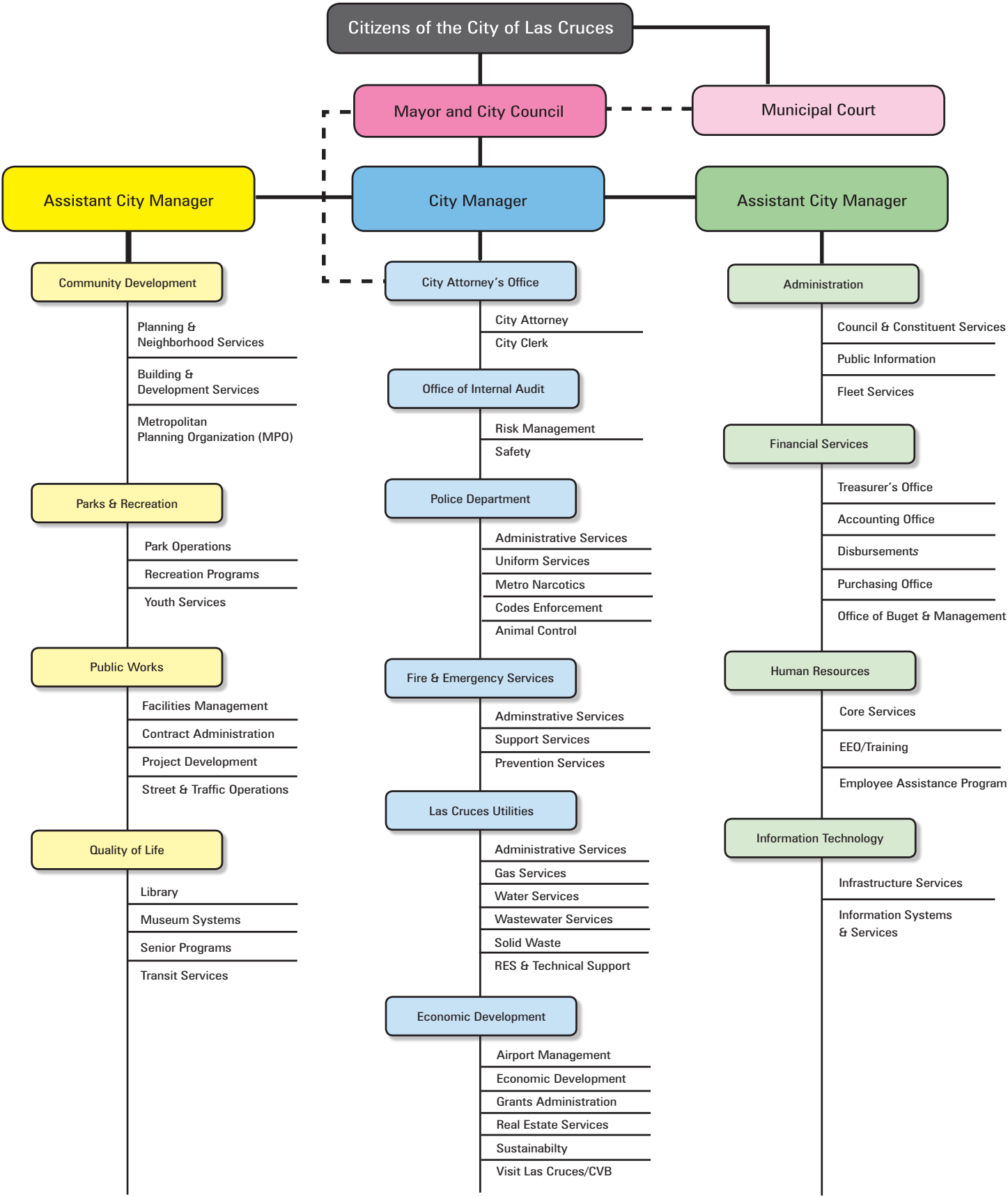


David Dollahon
ASSISTANT CITY MANAGER



William F. Studer
ASSISTANT CITY MANAGER

CITY GOVERNMENT ORGANIZATION CHART





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ADMINISTRATION

DEPARTMENT



“To provide responsive, cost effective and high quality services to the citizens of Las Cruces”

The City of Las Cruces is a Home Rule municipality with a council-manager form of government with policies set by the City Council. The city manager is the chief executive officer, responsible for offering leadership and guidance to all departments and is charged with ensuring cost effective, day-to-day operations of programs and services provided by the organization. The assistant city managers support the city manager in the daily administration, decision-making, and guidance of City staff, and represents the city manager in his absence.

Council and Constituent Services serves residents directly and supports all City departments with developing strong neighborhood and community relationships. This is accomplished through coordination with the City Council, city manager and assistant city managers regarding constituent issues and communication to increase knowledge, awareness, and outreach about City services, programs and policies. The work of the coordinator is directly related to strengthening our City’s quality of life through community participation, resident involvement in neighborhood and community organizations and supporting clearly defined links between the City, City services and neighborhood and community organizations. The Council and Constituent Services Coordinator’s office also is responsible for managing Ask the City, which is an e-mail based 311 service (askthecity.org) that residents may use on the City’s website (las-cruces.org) to report any issues or concerns – from potholes and street lights and many other items, to how to find information or make suggestions.

Public Information Office (PIO) helps educate the public about City Council actions and City services, programs and activities. PIO supports the City’s missions and strategic directions through internal and external communications such as advertising and marketing. PIO operates the City’s government access TV channel, Emmy® Award winning CLC-TV, cable channel 20 on Comcast and CLCTV.COM. Programming can be viewed live online at CLCTV.COM. Additional information can be accessed on Facebook at facebook.com/cityoflascruces, Twitter at twitter.com/clcgov, or by registering for the free service nixle.com.

Fleet Services manages more than 1,400 vehicles and equipment, ranging from fire trucks, police units and motorcycles to construction equipment, buses, and solid waste units. And it does so in a competent, responsible, and cost-effective manner that ensures equipment used for city operations is safe and reliable. Rolling stock assets represent a substantial capital investment and are key to the ability of City departments to deliver services to citizens in an efficient and cost competitive manner. Fleet services consists of six units; asset management; vehicle/equipment maintenance; fuel management; parts management; motor pool and administration.



ADMINISTRATION

AREA CODE: (575)
Main Line: 541-2100
1-866-827-2626 (toll free)
541-2183 fax



City Council, Main Line
541-2066
541-2183 fax
Council and
Constituent Services
541-2192

Public Information Office
541-2200
541-2028 fax
Fleet Services
541-2579
541-2659 fax





Click Here! for this department home page.

CITY ATTORNEY'S OFFICE

"To provide responsive, cost effective and high quality legal services to the City Council and City departments."



City Attorney

Serves as the chief legal advisor to the city manager, City Council, and all City departments. The office develops solutions for positive outcomes to the legal and non-legal problems confronting the City of Las Cruces and professionally represents the City in litigation and administrative matters.

City Clerk

The Las Cruces City Clerk's office is a link between citizens and City Council. The office maintains and protects all official City records and provides public access to these records, including ordinances, resolutions and contracts. The city clerk manages the Las Cruces Municipal Code, compiles the City Council agenda, attends and records City Council meetings, microfilms and images public documents, and stores inactive records until retention requirements are met.

The clerk's office issues notices to the public and news media on the dates, times, locations and subject matter of meetings involving the City Council. The agendas are posted in City offices and Thomas Branigan Memorial Library. Agendas for televised City

Council meetings are posted on clctv.com and the City's website event calendar at las-cruces.org.

In addition, the city clerk is responsible for conducting city elections in accordance with state law and city ordinances. The Doña Ana County Clerk administers all other elections and maintains the city voter registration database. New city voters or changes in city voter registration must be done at the Doña Ana County Clerk's office at 845 N. Motel Blvd. The Doña Ana County Bureau of Elections phone number is 647-7428.



CITY ATTORNEY
AREA CODE: (575)
Main Line: 541-2128
541-2017-18 fax

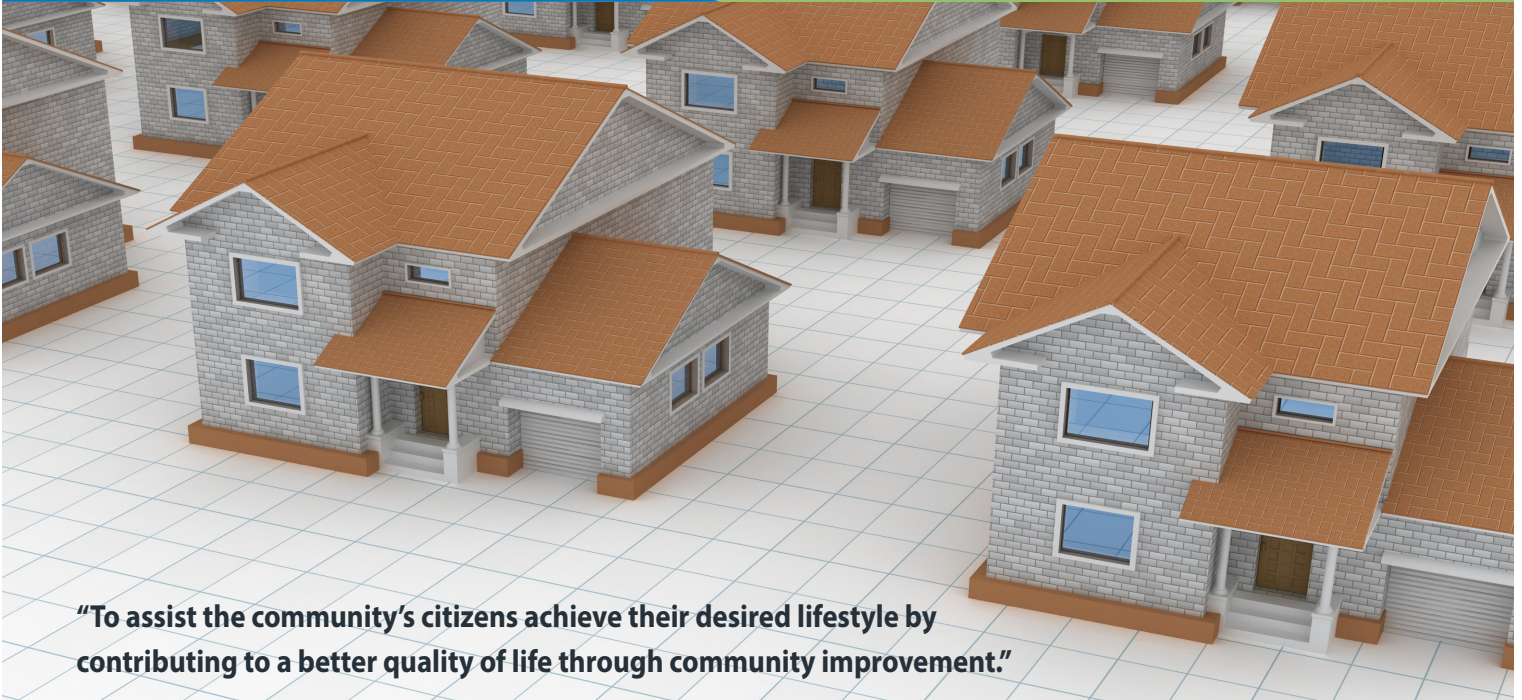
CITY CLERK
Main Line: 541-2115
541-2117 fax
Records Center
541-2585
541-2691 fax

"To protect vital records and provide information in a timely and professional manner."



Click Here! for this department home page.

COMMUNITY DEVELOPMENT DEPARTMENT

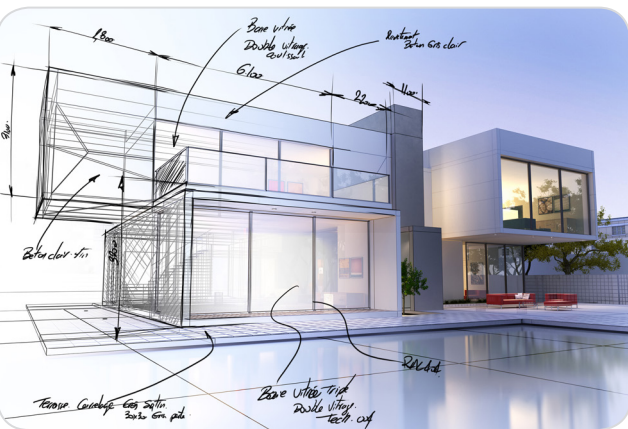


“To assist the community’s citizens achieve their desired lifestyle by contributing to a better quality of life through community improvement.”

Achieves its mission utilizing a wide range of programs and activities, including land use and transportation planning; construction, development and growth management assistance; housing and neighborhood investment. The department is organized by three administrative work groups: Building and Development Services, Planning and Neighborhood Services and the Metropolitan Planning Organization.

The **Building and Development Services** group manages programs related to the growth and development of the city. Its activities include construction permits and inspections, land use zoning and signage oversight, land subdivision, and business registration/licensure.

The **Planning and Neighborhood Services** group delivers services related to improving the physical environment through planning and design, improving social conditions and the overall economy of the city. Its efforts contribute to safe and stable neighborhoods, affordable housing, infrastructure improvement, social enrichment, and GIS resources.



The **Mesilla Valley Metropolitan Planning Organization** provides regional transportation planning services to the City of Las Cruces, the Town of Mesilla and Doña Ana County. This aid includes activities for thoroughfare, transit, transportation safety, and pedestrian and bicycle planning.



COMMUNITY DEVELOPMENT

AREA CODE: (575)
Main Line: 528-3043
528-3155 fax
1-800-659-8331 TTY

Building and Development Services
528-3059
528-3155 fax

Planning and Neighborhood Services
528-3066
528-3155 fax

Mesilla Valley MPO
528-3225
528-3155 fax



Click Here! for this department home page.

ECONOMIC DEVELOPMENT

DEPARTMENT

Las Cruces Economic Development's vision is to foster economic prosperity.



The Economic Development Department is dedicated to advancing economic prosperity in Las Cruces. The department includes the Las Cruces International Airport, Business Development, Grants and Contract Administration, Land Management, Sustainability, and Visit Las Cruces/CVB.

The **Las Cruces International Airport** contributes to a positive economic growth climate for commercial and industrial aviation-related businesses. It is a general aviation airport located on the city's West Mesa. The airport has three runways, two full service fixed base operators, ample tie down space, and plenty of room to grow.

Business Development provides support for new and existing businesses. A business concierge is available to help navigate city requirements on permitting and registration. This section provides resources and information to entrepreneur and business owners and operators. They manage planning, zoning, infrastructure improvements, event permitting, and stakeholder relationships in Downtown Las Cruces.

Grants and Contract Administration obtains federal, state, and other grants for projects throughout the City. The office works with all departments to identify projects where grant funding may be available and provides the following services to those departments: prospect research, proposal development, and post-award technical assistance and contract compliance. The staff

works with the City's management team to strategically plan for grant acquisition and management of grant awards.

Land Management manages property and rights of way. They survey City property, manage general land agreements and City-related leases, and determine property ownership status for City owned properties and rights of way. They acquire property and rights of way for utilities, facilities and public use. They also assign and acquire easements to secure underground and overhead utilities services.

The City's **Sustainability Program** focuses on the Triple Bottom Line framework. The Triple Bottom Line is designed to help organizations balance economic vitality, environmental health, and social responsibility now and in the future. It reflects a greater awareness of the impacts of our decisions on the environment, society and the economy - and how those impacts are related.

Visit Las Cruces serves as a catalyst for the area's hospitality industry. They work to build a year-round destination that offers a quality experience to all visitors. The visitor center in Downtown Las Cruces is open Monday through Friday, 8 am – 5 pm, and Saturdays during the Farmers Market on Main Street Downtown. In partnership with Spectra, Visit Las Cruces manages the Las Cruces Convention Center as a venue for meetings, banquets, conferences, and exhibits.



ECONOMIC DEVELOPMENT DEPARTMENT

AREA CODE: (575)
Main Line: 528-3477
528-3705 fax

Las Cruces International Airport
541-2471
527-6470 fax

Business Development
541-2286

Grants and Contract Administration
541-2716

Land Management
528-3410

Sustainability
541-2177

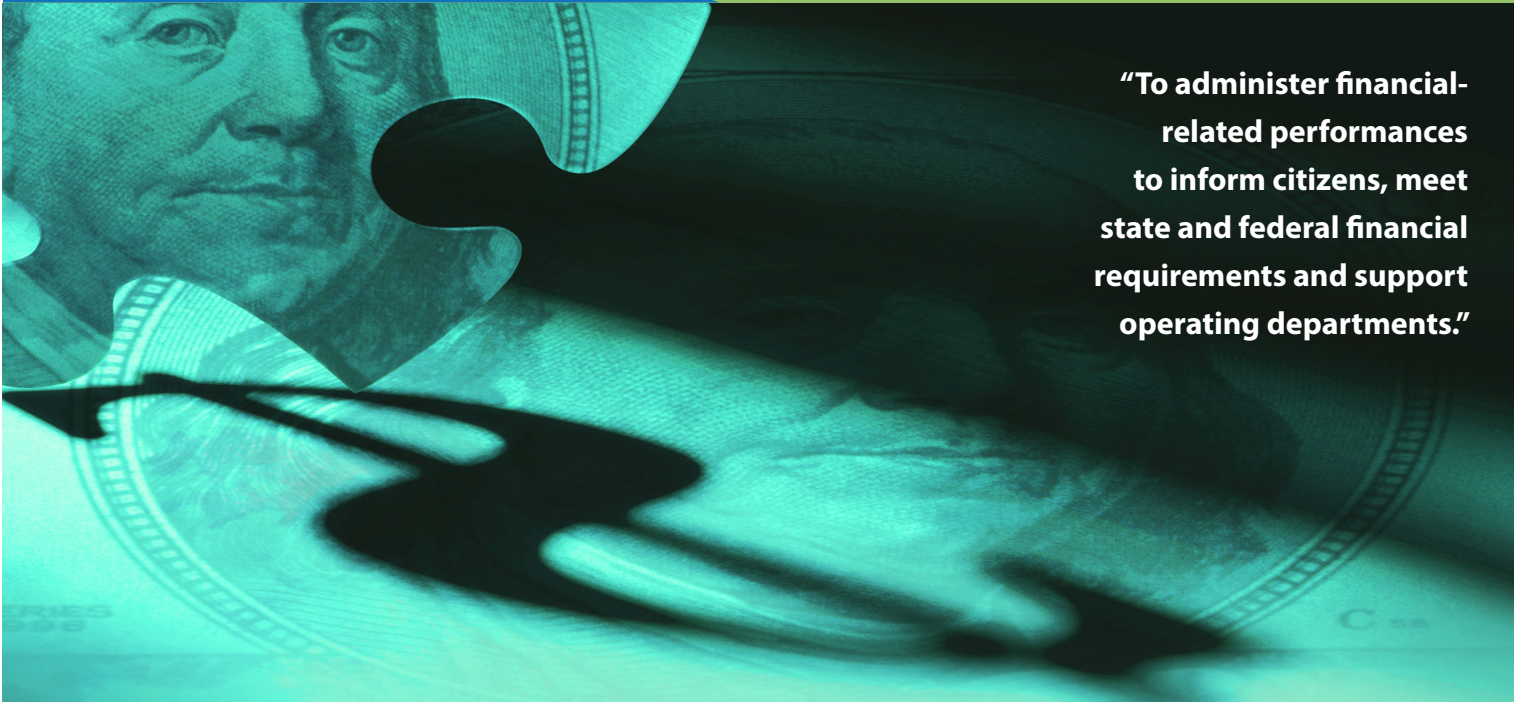
Visit Las Cruces/CVB
541-2444
541-2164 fax



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FINANCIAL SERVICES

DEPARTMENT



“To administer financial-related performances to inform citizens, meet state and federal financial requirements and support operating departments.”

FINANCIAL SERVICES DEPARTMENT
AREA CODE: (575)

Accounting
541-2151
541-2043 Fax

Office of Management and Budget
541-2300
541-2600 Fax

Disbursements
541-2123
541-2356 Fax

Purchasing
541-2527
541-2515 Fax

Treasurer
541-2084
541-2039 Fax

Maintains financial integrity and accountability to the citizens of Las Cruces through fiscal oversight and safeguarding public assets. Financial Services is comprised of:

Financial reporting and accounting personnel maintain financial data in compliance with Generally Accepted Accounting Principles (GAAP), auditing standards, and federal and state regulations and produce the Comprehensive Annual Financial Report (CAFR) and the Popular Annual Financial Report (PAFR) for public review.

Office of Management and Budget personnel are responsible for providing City departments with fiscal planning, analysis, and management services in accordance with the policies, goals and objectives established by the city manager and the Las Cruces City Council to create and maintain the City's operating and capital budgets.

Disbursements and Payroll personnel are responsible for payments to vendors for goods and services, preparing payroll for City employees and overseeing travel-related activities.

Purchasing staff are dedicated to ensuring the effective and efficient acquisition of goods and services to provide cost effective and high quality services to the citizens of Las Cruces.

The **Treasurer's Office** is responsible for cash management, investment management, banking activities, City bonding and debt, and general billing and accounts receivable.





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FIRE DEPARTMENT

DEPARTMENT

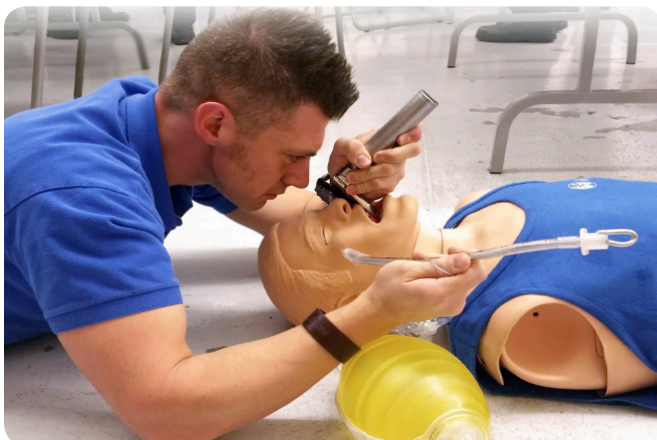


"The Las Cruces Fire Department is committed to customer service, fire protection and education while maintaining the highest regard for our community and department."

The Las Cruces Fire Department (LCFD) proudly serves New Mexico's second largest city with 133 professional firefighters who are also trained as emergency medical technicians (EMT). The department was the first in New Mexico, and one of only 137 in the nation, to achieve a Class 1 insurance rating.

The LCFD responds to fire incidents, medical emergencies, hazardous materials release, aircraft emergencies, rescue situations and various public assistance calls. The department responds to more than 16,000 calls for service annually from eight fire stations located throughout the community. LCFD provides emergency medical services at the advanced life support (ALS) level by assigning a paramedic or advanced EMT to every crew.

The Fire Prevention Division performs fire and arson investigation and works closely with the Las Cruces Police Department. Prevention personnel also conduct plan reviews for all commercial construction and any new subdivision development. Fire safety inspections for local businesses are performed by fire inspectors and engine companies in an effort to reduce fire loss.



LAS CRUCES FIRE DEPARTMENT

AREA CODE: (575)
Main Line: 528-3473
528-4082 fax

Fire Administration
528-3473
528-4082 fax

Fire Operations
528-3473

Fire Prevention
528-4150

Emergency Medical Services
528-4150

Fire Training
528-3473



Click Here! for this department home page.

HUMAN RESOURCES

DEPARTMENT



“To ensure effective, respectful, legally compliant and quality service in the areas of Human Resource management.”

Handles all aspects of recruiting and hiring new employees. The department posts all vacant positions, receives applications and resumes and forwards them to the hiring department in which the vacancy exists. The hiring department then completes its selection process. Classification and compensation of positions is an ongoing process handled by HR. A key component of the department is employee relations - assisting applicants, employees, supervisors and managers.

The **Workers' Compensation** section is responsible for processing workers' compensation claims and managing workers' compensation liability funds.

The **Employee Assistance Program** is available free-of-charge to all City employees and their families and is coordinated by our Employee Assistance Program coordinator.

Training and Development is a vital part of enhancing employee job skills and performance, and the Organizational Development section provides a wide array of training each quarter.



Employee Benefits are coordinated through the City's Benefits office within the Human Resources department.

The **Equal Employment Opportunity and Americans with Disabilities Act** office is responsible for investigating all complaints of discrimination and harassment. The office also functions as the City's ADA coordinator, serving as a technical resource and consultant to City departments on ADA compliance, and is the main point of contact for all City ADA-related issues.



HUMAN RESOURCES

AREA CODE: (575)
Main Line: 528-3100
528-3020 fax

Workers' Compensation
541-2758
Employee Assistance Program
528-3029

Organizational Development
528-3028

Employee Benefits
528-3104
EEO/ ADA
528-3227



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INFORMATION TECHNOLOGY

DEPARTMENT



INFORMATION TECHNOLOGY DEPARTMENT

AREA CODE: (575)
Main Line: 528-4600

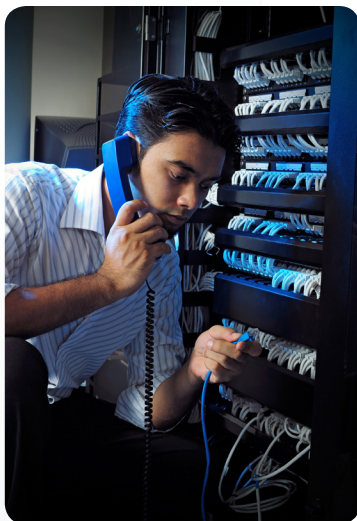
“To provide and support the automated systems and communications technologies that facilitate the flow of information throughout the City, and to extend the range and reach of information in its various forms to the citizens of Las Cruces.”

The Information Technology (I.T.) department consists of three sections: Infrastructure Services, Enterprise Services, and Information Systems and Services.

The responsibilities of the **Infrastructure Services** section include deployment, maintenance and support of City-owned computers, mobile devices, associated software, telephony and wireless communication equipment. Additional responsibilities include support of the City's network infrastructure, and the data center enterprise servers and systems.

Enterprise Services supports the City's Enterprise Resource Planning system, which is focused on the financial operations of the City. Personnel are responsible for analyzing department and division needs, assessing the feasibility of automating existing manual systems and maintaining the City's enterprise systems.

Information Systems and Services is responsible for developing and maintaining the City's central database server environment and web enabled applications. Systems and programming personnel are responsible for designing, programming, testing and implementing applications to satisfy the City's information processing needs.





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LAS CRUCES UTILITIES

DEPARTMENT

“Provide reliable, safe, and cost-effective utility services to customers in the Las Cruces area.”



UTILITIES DEPARTMENT

AREA CODE: (575)
Main Line: 528-3500
528-3513 fax

Customer Service
541-2111
541-2052 fax

Administrative Services
528-3502

Gas
528-3505

Solid Waste
528-3700

RES and Technical Support
528-3689

Wastewater
528-3597

Water
528-3515

Las Cruces Utilities (LCU) operates as a non-profit organization governed by the Utilities Board of Commissioners (Board) that establishes strategic policy. LCU provides utility services to approximately 100,000 residents and businesses in and limited-outside city limits. LCU is solely funded by rates and charges authorized by the Board. The LCU director's responsibility is to manage, operate, plan, and develop all services within its seven sections.

Administrative Services provides the department's business services support encompassing: financial and budgetary planning and management, rate setting and tariff administration oversight, meter reading, field services, warehousing, emergency utility dispatch, new connections, customer service, and billing and accounts receivable management.

Gas provides a safe and reliable supply of natural gas to approximately 39,846 homes and businesses. It is divided into five subsections: Construction & Maintenance, Pressure & Service, Corrosion Control, Locating & Mapping, and Operations & Compliance.

Solid Waste provides safe, economical, and reliable collection to over 31,000 homes and 2,687 commercial businesses. Another service that is provided once a month is the Grappler Service, which picks up large trash items that are unable to fit into the City trash container. Additionally, the "Green Grappler" picks up yard

waste once a month and transports it to the Old Foothills Landfill where it is turned into a rich, organic, composted mulch, and offered back to the community for free.

Regulatory Environmental Services provides water conservation services, environmental management, and regulatory compliance assistance. It is presently managing four programs: Pollution Prevention, Regulatory Compliance, Water Quality Laboratory, and Water Conservation. RES also monitors the Griggs/Walnut Superfund Site.

Technical Support provides support in the areas of Capital Improvement Project Management, Engineering Plans/Permit Review, Operations Engineering, Geographical Information System, Supervisory Control and Data Acquisition (SCADA), and Water Rights Management.

Wastewater provides safe and consistent wastewater service. It is divided into two sub-sections: Wastewater Collections and Wastewater Treatment, consisting of three facilities: East Mesa Water Reclamation Facility, Jacob A. Hands Wastewater Treatment Facility, and West Mesa Industrial Park Facility.

Water provides safe and clean drinking water services. This section is divided into three sub-sections: Meter, Valve, and Hydrants; Water Line Maintenance; and Water Production.



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OFFICE OF INTERNAL AUDIT



OFFICE OF INTERNAL AUDIT

AREA CODE: (575)

Internal Audit
541-2042

Risk Management
528-3665

The **Office of Internal Audit Office** is dedicated to providing management with independent, objective assurance and consulting services designed to add value, improve operations, and promote transparency, accountability and efficiency. Its primary purpose is to support City management in effectively accomplishing its objectives for the citizens of Las Cruces through a collaborative, systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control and governance processes.

Risk Management administers a self-insurance program for public liability risks. This section provides investigation and settlements of small claims arising from the City's operation as a municipality and services to the public. Risk Management also ensures the public interests are protected with appropriate insurance policies. The office also ensures recovery of damages to City assets caused by individuals and outside agencies and it manages claims filed against the City by others.





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PARKS & RECREATION

DEPARTMENT

“To enrich and enhance the quality of life for the citizens of Las Cruces and surrounding community”



PARKS & RECREATION DEPARTMENT

AREA CODE: (575)

Main Line: 541-2550

Aquatics

541-2782/523-9384 fax

Athletics: 541-2563

Parks: 541-2550

Recreation Programs: 541-2563

RECREATION CENTERS

Meerscheidt Recreation

541-2563

East Mesa Recreation

541-2550

Frank O'Brien Papen Center

541-2550

SWIMMING POOLS

Laabs Pool: 524-3168

East Mesa Bataan

Memorial Pool: 382-6450

Regional Aquatic Center

541-2782

Frenger Pool: 523-0362

Rental: 541-2554

Juvenile Citation Program

541-2276

Weed & Seed/Safe Haven

528-4257

Afterschool Program/
Summer Recreation

541-2610

Keep Las Cruces Beautiful

528-4506

The Parks & Recreation Department maintains parks, public grounds, rights-of-way landscape, athletic facilities and provides a variety of recreational programs, classes, and athletic opportunities for all ages. The department also administers the City wellness program, oversees the Juvenile Citation Program, whose role is to provide youth offenders an immediate consequence for their offense and to divert them from the formal juvenile justice system, Weed and Seed Program and the Keep Las Cruces Beautiful (KLCB) program.

The Parks & Recreation Department also facilitates and guides the Parks and Recreation Advisory Board, a volunteer board which is a recommending body to City Council.

The Parks & Recreation director is a member of the City's senior management team who provides leadership, direction, and guidance to staff through appropriate delegation and is responsible for the overall functions of the department. The Parks administrator supports the director by planning, implementing and directing the maintenance and repair of parks, and public grounds. The Recreation & Youth Services administrators supports the director by managing the operations, planning

and budget for the Recreation Section and Youth Services Section; assures proper implementation of programs, provides management oversight to recreation programs and facilities, after school programs, summer recreation activities, Weed and Seed program, Juvenile Citation Program, KLCB, and ensures programs are delivered in a safe manner and within budget constraints.

The department provides programming and pool facilities, swim lessons, fitness classes, lifeguard classes and facility rentals, as well as a variety of sports programs, leagues, and clinics for players of all ages and abilities. Numerous recreational, social, and artistic opportunities are also offered throughout the community. After school and summer recreation opportunities are available to youth and teens. There are three recreation centers and four aquatic venues, and activities vary by site.





Click Here! for this department home page.

POLICE DEPARTMENT

To protect and serve with P.R.I.D.E.



“The mission of the Las Cruces Police Department is to enhance the quality of life in our city by working in partnership with the community. We will do this by upholding constitutional rights, enforcing the law, preserving the peace, reducing fear and providing a safe environment.”

The Las Cruces Police Department (LCPD) is a diverse organization currently made up of two commands and many sections. The East Area Command is led by Deputy Chief Miguel Dominguez, while the West Area Command is led by Deputy Chief Justin Dunivan. The backbone of the department is the Patrol Section. Patrol answers call for service from the public and initiates proactive enforcement. The Patrol Section works 24/7/365 and is the face of the department.

The Records and Transcription sections provide administrative, logistic and other support functions for the public and department personnel to increase the effectiveness and efficiency of the department. They are vital sections that keep the department moving in a positive and forward direction.

LCPD is also highly skilled in criminal investigations, crash investigations, crisis intervention, codes and animal investigations. Specialized units, the Targeting

Neighborhood Threats Unit and Gang Unit, investigate quality of life issues. The K-9 Unit is also instrumental in assisting with drug detection and suspect apprehension. The department continues its tradition of excellence as the Research & Development Unit, responsible for policy development, was instrumental in the department earning the New Mexico Municipal League re-accreditation in October 2016. The Professional Standards Unit (PSU) is responsible for investigating complaints made against any employee of the department. PSU also accepts recommendations for citations in honor of any officer or employee whose actions may be deemed worthy of praise.

Animal Control enforces restraint of animals (leash laws), rabies vaccinations, pet licenses, nuisance (barking), care and maintenance and all other ordinances under the municipal code. They reach out to the public by providing presentations to schools, clubs or any organization to better educate residents about proper and responsible pet care and a variety of other classes that are geared for age appropriate levels.

The department is comprised of many other employees that dedicate their time and passion to making the department respected and professional. Without their individual expertise, LCPD would not be able to lead with P.R.I.D.E. (Professionalism, Respect, Integrity, Dedication, and Excellence).



LAS CRUCES POLICE DEPARTMENT

AREA CODE: (575)

Police Administration

Main Line: 528-4200/528-4136 fax

Professional Standards Unit
528-4626

Crime Analyst
528-4280

Records Manager
528-4181/528-4103 fax

Research and Development
528-4730

Training and Recruiting
528-2766/541-2764 fax

Special Services
(TNT, Gang Unit, K-9):
528-4284

Criminal Investigations
528-4222/528-4115 fax

Traffic
528-4156/528-4270 fax

Metro Narcotics
541-7563/541-7565 fax

Evidence
528-4168/528-4086 fax

Station Office Tele-serve
528-4127/528-4128/528-4231

Victims Assistance
528-4111/528-4062 fax

Codes Enforcement
(Codes/Animal Control/
Keep Las Cruces Beautiful)
528-4100/528-4533 fax



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PUBLIC WORKS

DEPARTMENT

“Public Works... Building the “BEST” Las Cruces



PUBLIC WORKS DEPARTMENT

AREA CODE: (575)
Main Line: 528-3333
528-3185 fax

Contracts Administration
528-3098

Facilities Management
541-2502

Project Development
528-3135

Streets & Traffic Operations
541-2595
541-2653 fax
and
541-2505
541-2594 fax

The Public Works Department, through a sustainable approach, is responsible for designing, constructing, renovating, and ensuring proper maintenance of the City's infrastructure. The department is comprised of three sections (97 employees) that design and build the City's streets (installation of water, gas, and sewer lines; storm drains; street lights; and traffic signals), public buildings, and service facilities as part of capital improvement projects.

Contracts Administration administers all construction contracts and private permits to include gas, water, wastewater, and storm drain utilities along with roadway, sidewalk, lighting, and traffic signals.

Facilities Management is responsible for implementing the overall operations and maintenance strategy as it relates to buildings and grounds for the City of Las Cruces. Facilities Management consists of five functional areas that collectively maintain approximately 1,000,000 square feet of building space spread across 100+ buildings, and also provide support to more than 100 parks and recreation sites throughout the city. The functional areas include Building Operations & Services, Building Systems & Maintenance, Design & Construction Services, Land & Real Estate Services, and the Sustainability Office.

Project Development provides technical surveys and engineering design work to develop plans and specifications to build, maintain, and replace public infrastructure. This section is also responsible for the City's Stormwater Pollution program, which provides the public with awareness on pollutants that could be harmful to the delicate Ecosystem. Project Development is also responsible for the City's National Flood Insurance Program/Community Rating System, which provides residents with a 20% discount on their flood insurance premiums.

The **Streets & Traffic Operations** section aims to provide a safe and efficient transportation environment for vehicular, pedestrian, and bicycle traffic through the maintenance and operation of City streets, sidewalks, drainage system, and flood control facilities. They are responsible for the management and operation of traffic flow along City streets that includes the installation and maintenance of traffic control devices, traffic calming measures, and street lighting.





Click Here! for this department home page.

QUALITY OF LIFE

DEPARTMENT

“Dedicated to enhancing quality of life in Las Cruces by providing transportation options and through enriching social, cultural, and educational programs.”



QUALITY OF LIFE

AREA CODE: (575)
Main Line: 541-2048

Thomas Branigan
Memorial Library
528-4000
528-4030 fax

Museum System
541-2296
525-8587 fax

Senior Programs
Munson Center
528-3000
528-3352 fax

RoadRUNNER Transit
Fixed route & general
information
541-2500
541-2733 fax

email questions:
roadrunner@las-cruces.org

website:
roadrunner.las-cruces.org
Dial-a-Ride
541-2777
541-2545 fax

Provides services that enrich everyday life to the public and guests through four distinct, yet interconnected sections: Library, Museums, Senior Programs and Transit services.

Thomas Branigan Memorial Library offers books, magazines, newspapers, computers, free wi-fi, computer classes, eBooks, audiobooks, downloadable music, ancestry.com, movies, meeting rooms, books by mail, home-bound delivery services, and programs for children, teens, and adults. Open Monday - Thursday, 9 a.m. - 8 p.m.; Friday and Saturday, 10 a.m. - 6 p.m.; Sunday, 1-5 p.m. Closed on Sundays from Memorial Day weekend to Labor Day. The library is located at 200 E. Picacho Ave. Two branch libraries are also available: Munson Senior Center, 975 S. Mesquite Ave. Open Monday – Thursday, 9 a.m. to 3 p.m.; Friday 10 a.m. to 3 p.m. Sage Café Library Express, 6121 Reynolds Ave. Open Tuesday – Friday, 9 a.m. to 2 p.m.

Museum System is committed to sharing its resources to advance knowledge and appreciation of arts, culture, history, and the sciences through an ongoing exchange of ideas, information, and experiences. The Museum System includes the Branigan Cultural Center, 501 N. Main St., the Museum of Art, 491 N. Main St., the Museum of Nature & Science, 411 N. Main St., and the Las Cruces Railroad Museum, 351 Mesilla St.

Senior Programs provides services that assist and improve the lives of those who meet program eligibility in the community 50+ in the areas of nutrition (both congregate and home delivered meals), home care, respite care, grandparent program, health maintenance, education, recreation, resource referrals, and community service. Primary services are provided at the Munson Center, 975 S. Mesquite St., the Henry Benavidez Senior Center, 1045 McClure Rd., the Eastside Community Center, 310 N. Tornillo St., with ancillary services at the Frank O'Brien Papen Center (meal site) 304 W. Bell Ave. in Mesilla Park, and the Sage Café (exercise, referral and library services) 6121 Reynolds Dr. Sage Café is now offering meals on Tuesday and Thursdays from 11:30 a.m.-12:30 p.m.

The mission of the **RoadRUNNER Transit** system is to provide safe, dependable, and convenient public transportation services. It operates seven routes that serve Las Cruces and Mesilla six days a week, and two routes that serve New Mexico State University and Doña Ana Community College during fall and spring semesters. The Dial-A-Ride paratransit operation provides point-to-point services for senior citizens and persons who qualify under the the American's with Disabilities Act.

ADMINISTRATION:		PARKS & RECREATION:	541-2550
CITY MANAGER	541-2076	AQUATICS	541-2782
FLEET	541-2579	RECREATION PROGRAMS	541-2550
ANIMAL SERVICE CENTER OF MESILLA VALLEY	382-0018	RENTAL INFORMATION	541-2550
CITY ATTORNEY	541-2128	PUBLIC INFORMATION OFFICE	541-2200
CITY CLERK'S OFFICE	541-2115	POLICE DEPARTMENT:	528-4200
CITY COUNCIL/MAYOR	541-2066	NON EMERGENCY	526-0795
COMMUNITY DEVELOPMENT	528-3043	EMERGENCIES	911
BUSINESS REGISTRATION	528-3059	PUBLIC WORKS:	528-3333
PERMITS & INSPECTION	528-3059	STREET & TRAFFIC OPERATIONS	541-2595
PLANNING & ZONING	528-3059	QUALITY OF LIFE:	541-2048
MPO	528-3225	ROADRUNNER TRANSIT	541-2500
ECONOMIC DEVELOPMENT	541-2286	RISK MANAGEMENT	528-3665
GRANTS	541-2716	UTILITIES:	528-3500
LAND & REAL ESTATE	528-3410	24-HOUR EMERGENCY SERVICE	526-0500
LAS CRUCES INT'L AIRPORT	541-2471	CUSTOMER SERVICE – CITY HALL	541-2111
SUSTAINABILITY	541-2177	NEW CONNECTIONS	528-3657
FINANCIAL SERVICES		FIELD SERVICES	528-3658
ACCOUNTING	541-2151	DELINQUENT ACCOUNTS	541-2061 or 541-2063
DISBURSEMENTS	541-2123	GAS	528-3505
PURCHASING	541-2527	ADMINISTRATIVE SERVICES	528-3502
TREASURER	541-2035	WATER & WASTEWATER	528-3515
FIRE DEPARTMENT:	528-3473	SOLID WASTE	528-3700
PREVENTION SERVICES	528-4150	RECYCLING	528-3800
DISPATCH CENTER (NON-EMERGENCY)	526-0795	INDUSTRIAL POLLUTION PREVENTION	528-3596
HUMAN RESOURCES	528-3100	YARD WASTE – FOOTHILLS LANDFILL	521-9356
INFORMATION TECHNOLOGY	548-4600	COMPOST – JACOB HANDS	
INTERNAL AUDIT	548-3665	WASTEWATER TREATMENT PLANT	528-3597
MUNICIPAL COURT	541-2224	WATER WASTE	528-4444



City of Las Cruces
PEOPLE HELPING PEOPLE