

Part A

City of Las Cruces - Roadrunner Transit Title VI Program Notice to the Public

The City of Las Cruces' Roadrunner Transit is committed to ensuring that no person is excluded from participation in or denied the benefits of its services based on race, color or national origin, as provided by Title VI of the Civil Rights Act of 1964, as amended. Toward this end, it is the City of Las Cruces Roadrunner Transit's objective to:

- A. Ensure that the level and quality of transportation service is provided without regard to race, color, or national origin
- B. Identify and address, as appropriate, disproportionately high and adverse human health and environmental effects, including social and economic effects of programs and activities on minority populations and low-income populations
- C. Promote the full and fair participation of all affected populations in transportation decision making
- D. Prevent the denial, reduction, or delay in benefits related to programs and activities that benefit minority populations or low-income populations
- E. Ensure meaningful access to programs and activities by persons with limited English proficiency (LEP)

The Roadrunner Transit system is committed to a policy of non-discrimination in the conduct of its business, including its Title VI responsibilities, and to the delivery of equitable and accessible transportation services. Any person who believes he or she has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the City of Las Cruces.

For more information on the City of Las Cruces' civil rights program and the procedures to file a complaint, contact the Compliance Administrator at www.lascruces.gov/roadrunner or (575) 528-3227 or TTY 711.

A complaint may be filed directly with the Federal Transit Administration at:

Federal Transit Administration Office of Civil Rights

Attention: Complaint Team

1200 New Jersey Ave., SE

Washington, DC 20590

Web link: www.transit.dot.gov/regulations-and-guidance/civil-rights-ada/file-complaint-fta

Roadrunner Transit will publish notification of rights under Title VI in both English and Spanish (Appendix C) in the following locations:

- On all printed bus schedules and inside all Roadrunner Transit buses
- At the Mesilla Valley Intermodal Transit Terminal (MVITT) in both indoor and lobby bulletin boards
- In the public lobby space of the Roadrunner office
- On the Roadrunner Transit website.